

EMERGENCY RESCUE PLAN

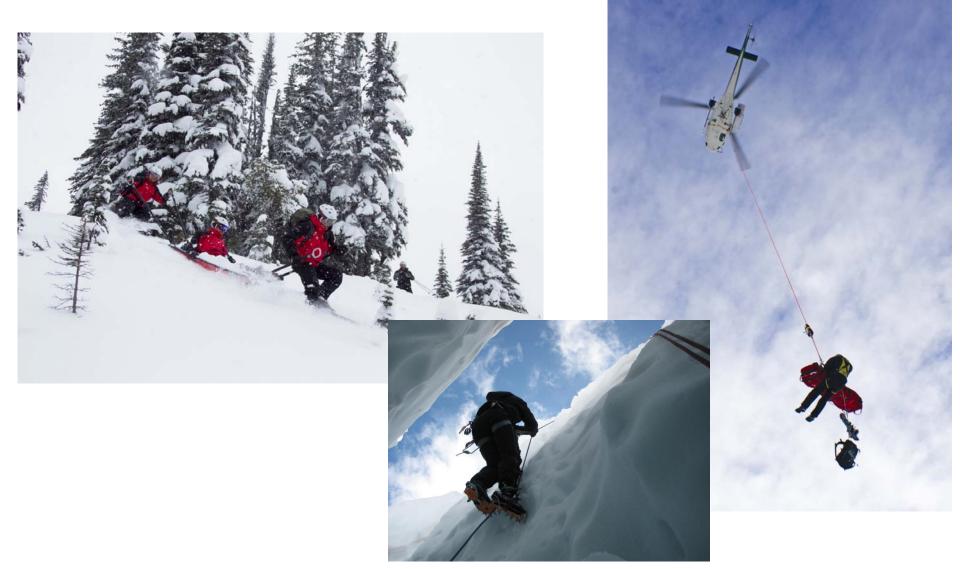
- Defined roles and responsibilities
- Pre-set procedures
- Checklists and callout lists
- Nothing missed
- Reduce decision-making under pressure











RESCUE CLASSIFICATION

Type 1: Managed by guide on site

Type 2: Guide needs assistance / helicopters

Type 3: Major incident, requires external support

Type 4: Helicopter is overdue / missing



CHAIN OF COMMAND

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SAFETY COMMITTEE (3 SENIOR LEAD GUIDES) A C C D **RESCUE** SITE BASE BASE **LEADER** COMMANDER COORDINATOR **COMMANDER** E N **RADIO OPERATOR**

RESORT OPERATIONS and GUEST SERVICES



RESCUE LEADER Directs Rescue On Site

First Guide on Scene

- Assesses, classifies, communicates
- Determines rescue techniques
- Deploys people / equipment
- Tracks progress
- Reports to Site
 Commander







SITE COMMANDER Coordinates Logistics On Site

Second Senior Guide on scene

- Staging / triage areas
- Provides and tracks resources
- Evacuates as required
- Communicates between RL and Base
- Demobilization





BASE COORDINATOR Administrates at Base

Senior Management Staff

- Follows ERP checklist for "Type" of rescue
- Coordinates personnel / equipment at base





BASE COMMANDER Directs Base Operations

Senior Lead Guide

- Supports SC
- Anticipates rescue needs
- Coordinates external resources
- Prepares for accident investigation

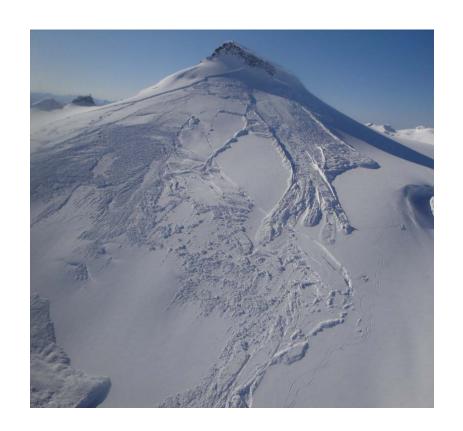




SAFETY COMMITTEE Responsible for Rescuer Safety

3 Senior Lead Guides

- External oversight not part of rescue
- Will stop a rescue for safety concerns
- Shared responsibility for decision







5 KEYS TO SUCCESS

- Designate roles based on skills
- 2. Train 3 alternates for each position
- 3. Conduct frequent organization-wide practices (5 times minimum)
- 4. Ensure external oversight
- Review, debrief and revise





QUESTIONS?

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